

## And this is what it makes a successful project

### 1. Planning

1.1 At the start of a project a planning will be made in cooperation with the client. The mechanics (unless agreed upon otherwise) will start at 7.30 hrs and, depending on amount of work, will end at 16.00 hrs.

1.1.1 For installation projects OneEightyOne BV will look at the most efficient solution in terms of travelling, logistics and involved costs. When the project requires our mechanics to stay in a hotel, OneEightyOne BV will notify the client in advance. Costs involved will be charged after the project is finished.

1.1.2 In case it is required for the employees of OneEightyOne BV to work or travel during the weekend, costs involved will be at surcharge of the client.

1.1.3. Whenever employees of OneEightyOne BV need to travel by plane the costs of tickets need to be paid upfront.

1.2 The client needs to be present during the start and finishing of the project in order to sign for the handover documents and finishing of the installation.

1.3 The client is responsible for accessibility of the location where the installation takes place. This involves all rooms and locations necessary for the installation. In case a key or eCard or other device is needed to open these areas, such a device will be made available for the employees of OneEightyOne BV. Whenever this would not be possible, a person representing the client should be available at all times to unlock these areas.

1.4 The client is responsible for a working area which is free of furniture and other objects which could limit accessibility. From start until finish the location where the installation takes place will be considered a building site, and therefore needs to be free of public, guests and personnel. It is the responsibility of the client to inform everyone of this situation.

1.4.1 Next to this the client will be responsible for creating access and parking space for vehicles to be used for the installation.

1.4.2 The client is responsible for creating a safe and healthy work environment. This includes making the location free of harmful substances. This includes but is not limited to closing off smoking areas and processing areas.

1.5 In case multiple contractors are working on the same area and / objects, it is the sole responsibility of the client to make an adequate planning and coordinate this with the contractors. This planning should be shared in advance with OneEightyOne BV.

1.6 Whenever the client is required to move up the timeline, OneEightyOne BV can no longer give a guarantee on the original finishing of the project. Changing in the timeline one week or less in advance of the start of installation can not be accepted by OneEightyOne BV. The hours scheduled for installation will be charged to the client.

1.7 In case the client fails to adhere to the in article 1.2 to 1.6 mentioned conditions OneEightyOne BV has the right to postpone the installation until the conditions are met. The hours originally scheduled for the installation will be charged to the client.

1.8 Force majeure could affect the planning, however OneEightyOne BV will do everything possible to stick to the original planning. Unfortunately OneEightyOne BV can not give any guarantee should such an event happen. The client should be aware that in the case of outdoor installations, weather conditions play an important role. During severe weather conditions, the project manager or supervisor of OneEightyOne BV can take the decision to postpone the installation because of a hazardous situation. In case of such an event OneEightyOne BV will make a new planning together with the client. Force majeure also includes other circumstances which within reasonable limits could not be foreseen by OneEightyOne BV.

1.9 The applicable timetable for delivery is only valid after the client returns a signed copy of the contract.

Custom (made to measure) products can not be altered after the order has been signed. OneEightyOne BV cannot guarantee any delivery time on custom (made to measure) products.

### 2. Responsibilities

2.1 Installation of power supply points (220 / 240 Vac and / or 380 / 400 Vac) is the responsibility of the client. Whenever required OneEightyOne BV will supply the power requirements, type and amount of connectors. In case the client does not have access to a registered electrician, OneEightyOne BV can supply one at additional costs.

2.2 Rigging and installing hanging points is the responsibility of the client. In case the client does not have access to a registered construction engineer or rigger OneEightyOne BV can supply one at additional costs.

2.3 In case the installation requires the mechanics of OneEightyOne BV to work on heights, the client needs to provide the necessary equipment. This is included but not limited to scaffolding, cherry pickers and other platforms. All items need to have a valid certification. In case the client

does not have access to such items, OneEightyOne BV can supply these at additional costs.

### 3. Additional work

3.1 Additional work required by the client will only be executed if this has been cleared in writing through the account manager. Without signed work order, our mechanics can not execute additional works. Should adjustments be requested by the client while this affects the planning of the ongoing installation then additional hours or hours where our mechanics are required to wait shall be charged to the client.

### 4. Installation

4.1 In case cabling and / or materials required for the installation but which are no main component of the system need to be pre-installed or assembled, this is the responsibility of the client.

4.2 During installation and / or programming, the relevant areas are considered a building site. Access is limited and entering is at own risk, both for the client as well as for suppliers. It is the clients responsibility to inform the mechanics of OneEightyOne BV should others be required to access the building site.

4.3 In case permits are necessary for the installation or items used for the installation it is the sole responsibility of the client to arrange accordingly. Any consequences of not having followed the correct procedures are at the responsibility of the client.

### 5. Billing

5.1 The conditions mentioned in article 1.2 to 1.7 and article 3.1 shall be communicated by the accountmanager of OneEightyOne BV on beforehand as far as possible. Items which can not be foreseen by OneEightyOne BV on beforehand, will be communicated and charge afterwards by the accountmanager.

5.2 In case the client would like to use one or more of the services mentioned in article 2.1 to 2.3, contact should be made with the accountmanager. A separate quotation will be made and needs to be signed by the client.

5.3 All conditions mentioned in article 5.1 and 5.2 will be billed and need to be paid before execution of the installation.

5.4 In case items will be charged after finishing installation, such as hotel, parking and other daily costs, OneEightyOne BV will communicate this in the quotation. Client agrees these costs will be billed afterwards.

5.5 In case mechanics of OneEightyOne BV are required to travel by airplane all costs will be communicated on beforehand and need to be paid by the client upfront.

### 6. Warranty

6.1 For the warranty OneEightyOne BV refers to the terms and conditions as mentioned on the website, especially article 13. OneEightyOne BV would like to highlight a number of conditions which can alter the warranty. For example, installations at or near water, salt or other corrosive substances. But also dust and or other substances which can cause wearing out of the installation or its components. Next to this, installations in which there is intensive interaction with people and or machines, can also be subject to altered warranty.

6.2 All sales and installations are subject to the general terms and conditions of OneEightyOne BV. Upon agreement between client and OneEightyOne BV, the client automatically agree with both the general terms and conditions as well as with the installation terms and conditions.

Approval cliënt

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Name: \_\_\_\_\_

Date: \_\_\_\_\_

Location:\_\_\_\_\_

These terms and conditions are intended to make the project run as smoothly as possible. Please read these terms and conditions thoroughly and sign for approval. Should you have questions about anything mentioned above please contact your accountmanager. These terms and conditions should be signed and send back together with the signed contract to your accountmanager at OneEightyOne BV.